



Welcome to Brookview Dental Care

The practice was established in the East Leake Health Centre in 1975 and has gained a reputation for providing quality dental care in friendly and relaxed surroundings.

The main aim of the practice is to help you achieve and maintain a healthy mouth and attractive smile.

We can offer you a wide range of treatments, preventative care and advice to enable you to achieve these goals.

If you are nervous about dental treatment then we are here to help. We place great importance on care and understanding and many of our regular patients have been helped to overcome their anxieties about dentistry. Please let us know if you are feeling anxious.

Dental Care for Adults

Dental care for adults is provided on a private basis. Once you are dentally fit you have the option to join our comprehensive dental care scheme 'Denplan' which enables you to spread the cost of dental care. Details of Denplan and the current private fees are available from our receptionist.

Dental Care for Children

All children under 18 years of age are offered NHS treatment.

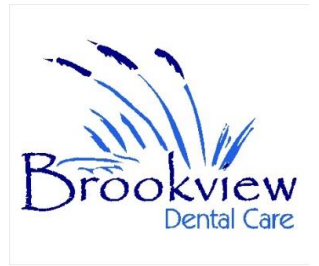
All children and adults who are receiving treatment for a medical condition, along with their carers, will always be prioritised for appointments.

Web: www.brookviewdentalcare.co.uk

Email: contactus@brookviewdentalcare.co.uk

Tel: 01509 856 041

25/01/2020



Meet the Dental Team

DENTAL SURGEON

Niki Kitsiou BSc (Canada, 1993), BDS (Glasgow, 1998), MCLinDent (KCL London, 2014) (GDC: 74253)

Niki was born and raised in Athens, Greece. At the age of 19 she went to Canada to study Microbiology. She pursued her dream to become a dentist and since qualifying in 1998 from Glasgow, Niki has been in general dental practice as an associate in Nottinghamshire.

In 2014 Niki graduated from Kings College London (KCL) with a four year Masters Degree in advanced dental techniques. She is now a postgraduate tutor for KCL.

Niki spends most of her weekends enjoying time with her husband, two children and friends. She loves travelling, and it's guaranteed that during the summer you can find her somewhere in Greece. Be sure to ask her for tips on the Greek Islands and food recipes.

DENTAL HYGIENISTS

Erika Oliveira (Lisbon, 1999) (GDC: 249217)

Erika was born in Angola, and at the age of 14 she moved to Portugal. She graduated from the Dental Medical Faculty of the University of Lisbon in 1999 as a Dental Hygienist. She worked for 12 years for the Portuguese Government, where she gained experience with nervous patients, children and vulnerable people.

Erika has been working in general dental practice in Nottingham, Derby and Leicester since 2015. She is a member of the British Society of Dental Hygiene and Therapy. She joined Brookview Dental Care in April 2019.

In her spare time she loves spending time with her two children. She also enjoys reading, gardening and painting.

RECEPTIONISTS

Louise Hopper

Louise joined the team in January 2018, and is looking forward to helping the practice achieve its goals.

Louise has been involved in dentistry for 34 years, starting as a dental nurse and later covering reception/admin work after the birth of her children. She has worked in busy practices in Nottingham and a specialist orthodontic practice.

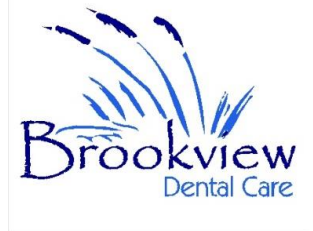
Louise enjoys walking and spending time in her garden. In the past she was a very keen badminton league player.

Web: www.brookviewdentalcare.co.uk

Email: contactus@brookviewdentalcare.co.uk

Tel: 01509 856 041

25/01/2020



DENTAL NURSES

Jacqui Barrett (GDC: 153954)

Jacqui joined us in 2005 and is enjoying helping patients to be confident and dentally fit. She is a caring, professional and dedicated member of the team.

Apart from enjoying being a Mum and Grandma, she enjoys walking in the countryside with her dog.

Chris Mazur (GDC: 131939)

Chris has been nursing for 19 years and joined the team in February 2017. She loves her job and she is very dedicated and takes great pride in her work.

You will mainly find Chris working alongside the hygienist.

Joanna Bateman (GDC: 269439)

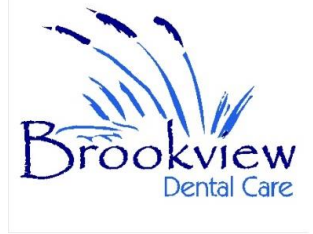
Having worked in hospitality and accounting, Joanna made the decision to pursue a career in dental nursing in September 2015. She qualified in January 2017 and has now joined our team. Joanna has lots to offer and is looking forward to increasing her nursing skills set and assisting with the range of treatments we provide.

She enjoys reading, going to bingo with friends and walking her dog in the countryside with her family.

Hannah Forrest (GDC: 204692)

Hannah has been nursing for 12 years and joined the practice in September 2019 after moving back to the area. She has always enjoyed her role as a dental nurse and enjoys making patients feel at ease during dental treatment.

Hannah is very family orientated and loves doing activities with her little boy and dog Daisy who is a Maltipom.



DENTAL IMPLANT TEAM

Robert Cope BDS (GDC: 68088)

Rob qualified from Birmingham Dental Hospital in 1992. In 1998 he gained a certificate in restorative dentistry from St Ann's in Manchester, and in 1999 also successfully completed an implant dentistry course. In 2013 he attended a course to refresh on antral lift procedure including using the crestal approach method, and has completed several cases by this less invasive method since.

After qualifying Rob worked as an associate in Bromsgrove carrying out routine dentistry and Oral Surgery under General Anaesthetic. He also worked in a local Oral Surgery department. In 1995 he became a partner in a Practice based in Coventry and since 2010 alongside working there, he has worked with several practices providing an implant and advanced restorative service for their patients in their own practice.

Jenni Harris (GDC: 114481)

Jenni is Rob's implant Co-ordinator and nurse. She qualified from the London Hospital Dental Institute in 1979 with both the hospital and national certificate in Dental Nursing. In December 2007 she passed the National Certificate in Dental Radiology. She has completed NVQ's in business administration (level 3), team leading (level 3) and management (level 5). She has also completed Nobel Biocare courses on implant dentistry.

After qualifying Jenni worked on the Children's department at the London Hospital, and was promoted to Senior Nurse. She then worked in a busy North London NHS practice. After a break from nursing while her children grew up, she returned to the profession in 2002.

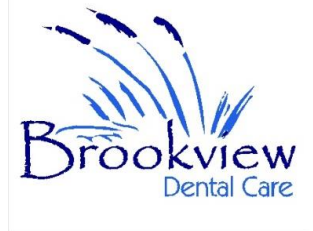
She has worked with Rob in his Practice since 2003 as his Practice Manager and implant Co-ordinator.

Web: www.brookviewdentalcare.co.uk

Email: contactus@brookviewdentalcare.co.uk

Tel: 01509 856 041

25/01/2020



Practice policies

- We maintain the highest cross-infection standards at all times.
- Patient confidentiality at our practice is taken seriously and all information about our patients is treated in the strictest confidence in accordance with our practice policy.
- Prevention is better than cure!
- We want to work with you towards a healthy, well-maintained mouth and to keep you smiling.
- We like to know when we've got it right but we also want to know if we can improve our service. If you have an issue, please speak to one of the team and we will try to resolve it as soon as possible.

Guarantees

All restorative treatment is guaranteed for a minimum of 12 months and in some cases we will extend this to several years. Please ask the dentist for details.

Denplan Care

We can offer patients the option of joining this comprehensive dental care scheme when they are dentally fit. Please ask our receptionist for details.

Changing your appointment

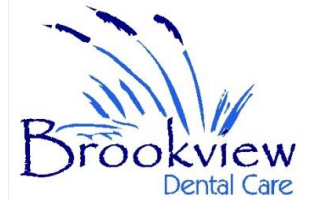
Should you need to alter an appointment we will be as flexible as possible. A fee is charged for appointments that are either missed or changed without 24 hours notice because this time could have been used to assist another patient. Our answer machine is in operation outside surgery hours on 01509 856041.

Ways to Pay

You can pay by cash, cheque, debit or credit card. An estimate of your treatment cost will be provided as part of your treatment plan. We ask our patients to pay for treatment received on the day.

Emergencies

If possible, please call at the earliest opportunity during surgery hours and we will aim to provide you with an appointment that day. Outside normal working hours our answerphone message will advise you of our emergency number to contact.



SURGERY HOURS

MONDAY 8:00 to 12:30 || 1:30 to 5:00

TUESDAY 8:30 to 12:30 || 1:30 to 4:00

WEDNESDAY 8:30 to 12:30 || 1:30 to 5:30

THURSDAY 8:30 to 12:30 || 1:30 to 5:30

FRIDAY 8:00 to 12:30 || 1:30 to 4:00