



Payment Policy

- It is the practice policy to give patients full information about the cost of their dental care prior to any treatment taking place. A list giving NHS charges and a private fee scale are displayed at reception.
- A written estimate and treatment plan will be provided.
- You may pay for your dental care by cheque, cash or debit/credit card.
- Interest free credit for 6, 9 or 11 months with a minimum deposit of 20% is available for treatments over £300.00. The companies we work with to provide interest free credit are Direct Dental Finance and Hitachi Finance. You can find further information about them by visiting www.directdentalfinance.com/patients/.
 - Example: Treatment cost of £500.00
 - Deposit of £100.00
 - 11 Monthly Payments of £36.36
- Patients can also join our private monthly payment care scheme called Denplan. Please ask the receptionist for further details or visit www.denplan.co.uk.
- We try to make payment as straightforward as possible. Our normal policy is that patients pay on the day for the treatment they receive. Where more complex treatment involving laboratory fees are concerned we may ask the patient to pay up to 50% of the fees at the start of the treatment, with the balance due on the day of completion.
- If the practice has to send out payment reminders to the patient, an administration fee of £6.00 will be added to the outstanding balance for each reminder sent.
- Missed appointments, or appointments cancelled with short notice are charged at £1.70 per minute.