



## **Welcome to Brookview Dental Care**

The practice was established in the East Leake Health Centre in 1975 and has gained a reputation for providing quality dental care in friendly and relaxed surroundings.

The main aim of the practice is to help you achieve and maintain a healthy mouth and attractive smile.

We can offer you a wide range of treatments, preventative care and advice to enable you to achieve these goals.

If you are nervous about dental treatment then we are here to help. We place great importance on care and understanding and many of our regular patients have been helped to overcome their anxieties about dentistry. Please let us know if you are feeling anxious.

## **Dental Care for Adults**

Dental care for adults is provided on a private basis. Once you are dentally fit you have the option to join our comprehensive dental care scheme 'Denplan' which enables you to spread the cost of dental care. Details of Denplan and the current private fees are available from our receptionist.

## **Dental Care for Children**

All registered patients under the age of 18 years are treated free or offered NHS treatment.

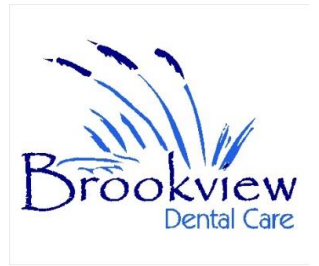
All children and adults who are receiving treatment for a medical condition, along with their carers, will always be prioritised for appointments.

Web: [www.brookviewdentalcare.co.uk](http://www.brookviewdentalcare.co.uk)

Email: [contactus@brookviewdentalcare.co.uk](mailto:contactus@brookviewdentalcare.co.uk)

Tel: 01509 856 041

11/10/2024



## Meet the Dental Team

### DENTAL SURGEONS

**Niki Kitsiou** BSc (Canada, 1993), BDS (Glasgow, 1998), MCLinDent (KCL London, 2014) (GDC: 74253)

Niki became the practice owner and principal dentist of Brookview Dental Care in October 2016. She was born and raised in Athens, Greece and at the age of 19 she pursued University studies abroad. Niki studied Microbiology in Halifax, Nova Scotia, Canada and she graduated with a Bachelor of Dental Surgery degree from the University of Glasgow, Scotland.

Since graduating as a dentist she worked extensively in general practice and community services in Glasgow, Nottinghamshire and Nottingham City covering a wide range of services for children and adults including the provision of dental implants, conscious sedation and domiciliary care.

In 2014, Niki graduated from King's College London (KCL) with a Masters in Fixed and Removable Prosthodontics; a degree that advanced her knowledge in dental techniques, minimally invasive dentistry and cosmetic dentistry.

Niki spends most of her spare time enjoying time with her husband, two children and her two Jack Russell Terriers. She loves travelling, and it's guaranteed that during the summer you can find her somewhere in Greece; be sure to ask her for tips on the Greek Islands and food recipes.

**Frazer Wanstall** BDS (Sheffield, 1983) (GDC: 58388)

Previously, Frazer was the principal dentist at Bupa Dental Care Loughborough and practice owner of YourSmile Dental Care. Frazer is a general dentist with a special interest in implants and sedation of which he has over 15 years' experience. He is a member of SAAD (the society for advancement of anaesthesia in dentistry) and has been a mentor for dentists starting IV sedation. He has also spent over a decade training newly qualified dentists post graduation.

Outside of dentistry Frazer is an active member of Ex Round table, enjoys sailing and his garden. For the last couple of years Frazer and his wife have been learning to play croquet with all its frustrations!

**Anum Noor** BDS (Birmingham, 2014) (GDC: 251647)

Anum graduated from the University of Birmingham in 2014 and completed Foundation Training in Sutton Coldfield. Over the years she has worked in both NHS and private dental practices and also for the Prison Service. Anum completed her Postgraduate Certificate in Dental Education in 2020, and now teaches undergraduate dental students at the University of Birmingham. She enjoys general dentistry and in 2021 she became an Invisalign Go Plus provider.

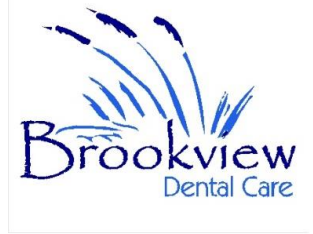
Outside of work Anum enjoys cooking, playing squash and watching football with her husband.

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## DENTAL HYGIENISTS

**Laura Jones** (Birmingham, 2016) (GDC: 218589)

Laura began her career in dentistry as a dental nurse in 2010, after which she graduated with a BSc in Dental Hygiene and Therapy (Clinical Distinction) from the University of Birmingham in 2016.

Since qualifying Laura has worked in general practice and for Community Dental Services where she developed skills such as providing inhalation sedation for anxious patients, performing preventative dentistry and being involved in epidemiology by examining dental school surveys.

As a Dental Therapist Laura will work alongside the other clinicians in the practice to treat periodontal disease and some aspects of general dentistry such as extractions of teeth for children, the taking of radiographs and the placement of fillings in both adults and children.

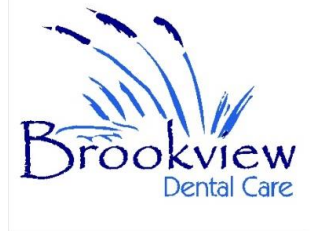
Outside of work Laura enjoys spending time with her family and friends; she especially enjoys long walks with her dog and young daughter.

**Erika Oliveira** (Lisbon, 1999) (GDC: 249217)

Erika was born in Angola, and at the age of 14 she moved to Portugal. She graduated from the Dental Medical Faculty of the University of Lisbon in 1999 as a Dental Hygienist. She worked for 12 years for the Portuguese Government, where she gained experience with nervous patients, children and vulnerable people.

Erika has been working in general dental practice in Nottingham, Derby and Leicester since 2015. She is a member of the British Society of Dental Hygiene and Therapy.

In her spare time she loves spending time with her two children. She also enjoys reading, gardening and painting.



## **RECEPTIONIST**

### **Louise Hopper**

Louise has been involved in dentistry for 34 years, starting as a dental nurse and later covering reception/admin work after the birth of her children. She has worked in busy practices in Nottingham and a specialist orthodontic practice.

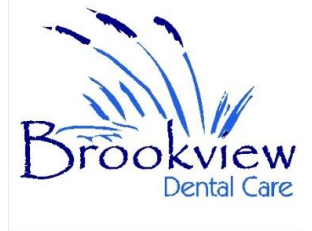
Louise enjoys walking and spending time in her garden. In the past she was a very keen badminton league player.

## **ASSISTANT MANAGER**

### **Stephen Kitsios**

Stephen's background is in Health Care Training and Management. He is providing management support to the team and assisting in the smooth running of the practice. Occasionally you'll see him on reception.

He enjoys watching live sport, comedy and music along with long walks in the countryside with his family and two Jack Russell Terriers.



## **DENTAL NURSES**

### **Jacqui Barrett (GDC: 153954)**

Jacqui joined us in 2005 and is enjoying helping patients to be confident and dentally fit. She is a caring, professional and dedicated member of the team.

Apart from enjoying being a Mum and Grandma, she enjoys walking in the countryside with her dog.

### **Julie Wallington (GDC: 149802)**

Julie qualified as a dental nurse in 1992 and she has post qualifications in Radiography and Fluoride Application. She recently gained experience in assisting in the placing of Dental Implants.

Julie is married and shares her life with her feathered Children! Yes, she has 5 parrots!

Music is a big part of her life and she spend most of my weekends away supporting the band 'Doctor And The Medics'. She creates and sells merchandise for them at shows and she runs a successful fan page for them.

### **Joanna Bateman (GDC:269439)**

Having worked in hospitality and accounting, Joanna made the decision to pursue a career in dental nursing in September 2015. She qualified in January 2017 and has now joined our team. Joanna has lots to offer and is looking forward to increasing her nursing skills set and assisting with the range of treatments we provide.

She enjoys reading, going to bingo with friends and walking her dog in the countryside with her family.

### **Linda Hoad (GDC: 131935)**

Linda has worked as a dental nurse for an incredible 44 years. She has always loved the job.

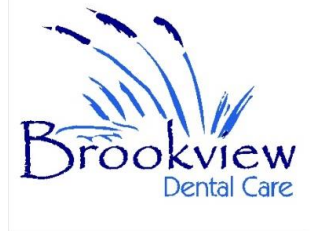
Linda lives with her husband and two cats. She loves going on Cruises with her husband, visiting many interesting places around Europe. She also enjoys doing treasure trails which involve following clues and solving intricate mysteries.

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## **DENTAL IMPLANT TEAM**

### **Robert Cope BDS (GDC: 68088)**

Rob qualified from Birmingham Dental Hospital in 1992. In 1998 he gained a certificate in restorative dentistry from St Ann's in Manchester, and in 1999 also successfully completed an implant dentistry course. In 2013 he attended a course to refresh on antral lift procedure including using the crestal approach method, and has completed several cases by this less invasive method since.

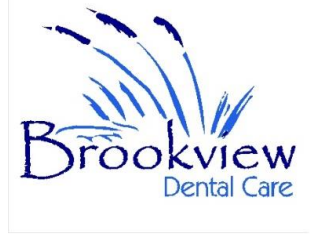
After qualifying Rob worked as an associate in Bromsgrove carrying out routine dentistry and Oral Surgery under General Anaesthetic. He also worked in a local Oral Surgery department. In 1995 he became a partner in a Practice based in Coventry and since 2010 alongside working there, he has worked with several practices providing an implant and advanced restorative service for their patients in their own practice.

### **Jenni Harris (GDC: 114481)**

Jenni is Rob's implant Co-ordinator and nurse. She qualified from the London Hospital Dental Institute in 1979 with both the hospital and national certificate in Dental Nursing. In December 2007 she passed the National Certificate in Dental Radiology. She has completed NVQ's in business administration (level 3), team leading (level 3) and management (level 5). She has also completed Nobel Biocare courses on implant dentistry.

After qualifying Jenni worked on the Children's department at the London Hospital, and was promoted to Senior Nurse. She then worked in a busy North London NHS practice. After a break from nursing while her children grew up, she returned to the profession in 2002.

She has worked with Rob in his Practice since 2003 as his Practice Manager and implant Co-ordinator.



## **Practice policies**

- We maintain the highest cross-infection standards at all times.
- Patient confidentiality at our practice is taken seriously and all information about our patients is treated in the strictest confidence in accordance with our practice policy.
- Prevention is better than cure!
- We want to work with you towards a healthy, well-maintained mouth and to keep you smiling.
- We like to know when we've got it right but we also want to know if we can improve our service. If you have an issue, please speak to one of the team and we will try to resolve it as soon as possible.

## **Guarantees**

All restorative treatment is guaranteed for a minimum of 12 months and in some cases we will extend this to several years. Please ask the dentist for details.

## **Denplan Care**

We can offer patients the option of joining this comprehensive dental care scheme when they are dentally fit. Please ask our receptionist for details.

## **Changing your appointment**

Should you need to alter an appointment we will be as flexible as possible. A fee is charged for appointments that are either missed or changed without 24 hours notice because this time could have been used to assist another patient. Our answer machine is in operation outside surgery hours on 01509 856041.

## **Ways to Pay**

You can pay by cash, cheque, debit or credit card. An estimate of your treatment cost will be provided as part of your treatment plan. We ask our patients to pay for treatment received on the day.

## **Emergencies**

If possible, please call at the earliest opportunity during surgery hours and we will aim to provide you with an appointment that day. Outside normal working hours our answerphone message will advise you of our emergency number to contact.



## **SURGERY HOURS**

MONDAY 8:00 to 12:30 || 1:30 to 5:00

TUESDAY 8:30 to 12:30 || 1:30 to 4:00

WEDNESDAY 8:30 to 12:30 || 1:30 to 5:30

THURSDAY 8:30 to 12:30 || 1:30 to 5:30

FRIDAY 8:00 to 12:30 || 1:30 to 4:00