



To all our patients,

Greetings to all and I hope you are all well. This is just a short letter to provide you with some practice news from the last 6 months.

I am pleased to announce that Laura Jones, our hygienist/ therapist who works on a Thursday, gave birth to a baby boy in February. Both of them are doing well and we are looking forward to welcoming Laura back to the practice in October. Our locum hygienist/ therapist, Sym, who supported us whilst Bobby was off work, is covering the period of maternity leave.

Dr Joe Clarke is continuing to support us as a locum dentist whilst Dr Kitsiou, Dr Noor or Dr Wanstall are on annual leave. Joe qualified from Sheffield Dental School in 2011 and he moved to Nottingham in 2012 where he has worked in a combination of NHS and private dentistry since.

Denplan Excel Accreditation

Every 18 months the practice is reassessed for its Denplan Excel Accreditation. The last accreditation took place on the 6th December 2024, and the results were extremely good; the certificate is available here: <https://brookviewdentalcare.co.uk/wp-content/uploads/2025/05/2024-12-cert.pdf>

Out of hours emergencies:

For a number of years the practice has been part of the South Notts Emergency Rota for out of hours cover; a partnership that was built up of 10 practices in the South Nottinghamshire Area. Less practices are now involved with practitioners retiring and patient demand increasing; the partnership is due to cease in the next month. We have linked up with an organisation called 'The 247 Dentist'; this organisation has solely been set up to provide out of hours care to local practices and patients. Appointments are available at all times, even throughout the night, with different price scales, depending on the dental emergency.

- Private patients should call 'The 247 Dentist' on **03301 759 995** or click the following link: <https://www.the247dentist.com/>
- NHS patients should call **111**

Patient Reviews

Your feedback is always very important to us for our ongoing audits and to improve our services. Your feedback can be sent in by email on contactus@brookviewdentalcare.co.uk or public reviews can be left through Google or Facebook.

- Google reviews can be left by clicking on <https://g.page/r/Cbo5qqcxOhaiEAg/review>
- Facebook reviews can be left by clicking on <https://www.facebook.com/brookviewdentalcare/reviews/>

Best wishes to all of you

Dr Niki Kitsiou and the Team

Tel: 01509 856 041

Email: contactus@brookviewdentalcare.co.uk

Web: www.brookviewdentalcare.co.uk

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