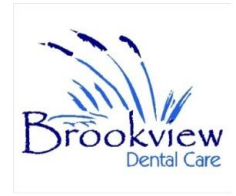


CHEERS TO 10 YEARS



Greetings to all our patients,

I sincerely hope that this newsletter finds you all in good spirits.

Huge congratulations to our clinician, Dr Anum Noor, who gave birth to a baby boy on the 4th May 2026. We wish her and her family all the very best and we will keep you informed when Dr Noor returns to work.

This year the team will be celebrating a 10 year milestone of myself owning and managing Brookview Dental Care. I have been blessed with a lovely team to support me to provide a high level of care to all of you. By the end of Summer 2026, I will have seen two receptionists, three dental nurses and a hygienist retire, and two members of staff take time off for maternity leave. We also wish the very best to our receptionist Louise and our dental nurse Linda, who will be retiring at the end of July 2026 to spend more time with their families and enjoy life to the full, without having to wake up on those dark winter mornings to come to the practice. It is hard to see members of the team retiring, although I am happy for them, and I am hopeful that we will continue to be surrounded by a good team to continue my role as a manager and dentist.

Our Practice Mission Statement will continue to be as follows:

‘Brookview Dental Care aims to give the highest standard of dental care in a friendly, safe, and relaxed environment’

The practice has now established two fully equipped surgeries, hygienist services, oral surgery/ dental implant services, advanced cosmetic dental techniques, with or without, Invisalign services; all the above possible with the work of a total 11 clinicians (dentists and hygienists) who have worked at the practice over the past 10 years and an amazing team of nurses and reception staff. All the equipment in the practice has been upgraded to enable us to be at the forefront of general Dentistry and we have invested highly on patient diagnoses from day 1.

It has been quite emotional over the years to see some of our younger patients now having their own children and families, and they’re still attending the practice. It has also been emotional when some of our patients can no longer attend due to ill-health.

It was particularly challenging during the COVID-19 pandemic, but we all worked hard to ensure that we would re-open as soon as legally possible. Only a third of dental practices nationally were planning to reopen in June 2020, and our practice was one of those that did open and provided full services from the beginning. I still remember trying the enhanced protective equipment and I was smiling at those pictures when I looked at them recently. We welcomed patients from nearby practices, and we assisted colleagues when required. I volunteered in the vaccination programme for 9 months. The above would not have been possible without all of our patients’ support and the whole of the dental team coming together to deliver the services.

I was hoping by now to have transferred into larger premises for the increasing demands of the practice and treatment needs with the increasing size of East Leake. This hasn’t come to fruition so far, but it is something we are still hoping for. This is a challenge for the future.

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CHEERS TO 10 YEARS



Brookview Dental Care will continue to work alongside other referral practices and use the appropriate referral pathway systems for all your treatment needs, as per our policies and procedures.

At this point I want to take the opportunity to thank you all for your support, your kind words and warm reviews over the years. It does mean a lot to all of us.

On behalf of all the team and myself, always our warmest wishes, and cheers to more years to come.

Dr Niki Kitsiou



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Out of Hours Emergency Numbers

- Private patients should call 03301 759 995
- NHS patients should call 111

Reviews

Your feedback is very important to us for our ongoing audits and to improve our services. Your feedback can also be sent in by email on contactus@brookviewdentalcare.co.uk or public reviews can be left through Google or Facebook.

- Google reviews can be left by clicking on <https://g.page/r/Cbo5qqcxOhaiEAg/review>
- Facebook reviews can be left by clicking on <https://www.facebook.com/brookviewdentalcare/reviews/>

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